

Contract: 2600 – GSAS Enterprise Resource Planning (ERP) Software Applications and Other Common Use Software- Oracle

User Guide

Contract Period: 23rd Oct. 2007 – 22nd Oct. 2012

SUMMARY

Under *People First*, the NSW Government's Information and Communication Technology (ICT) Strategic Plan, a new whole-of-government strategic direction has been developed for the procurement of government corporate applications to change the way agencies buy, implement and support their Enterprise Resource Planning (ERP) systems. The Government Selected Application Systems (GSAS) strategy includes finance, payroll, human resources, information asset management systems and specialist third party software products such as CRM and Business Intelligence.

Part of the strategy is to separate the acquisition of software licences from the tasks of implementing and supporting them. This will open opportunities for more certified service providers to provide efficient and cost effective services in these areas and further reduce the overall cost to agencies and the Government as a whole.

The Government had issued a tender for System Integration and Management Services (SIMS) and more information will be provided once available.

This guide covers the Oracle range of products and gives clients a process by which to purchase these products.

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Introduction

This user guide is designed to provide clients with all the necessary information needed to utilise GSAS 2600– Enterprise Resource Planning Software Applications and Other Common Use Software- Oracle.

The range of products available under the contract within the Oracle ERP Product Suite covers the areas of Financial Management Solutions (FMS), Human Capital Management (HCM), Supply Chain Management (SCM), Asset Life Cycle Management (ALM) and Intelligence Dashboards. A full list of products under these areas is listed in Attachment A. The contract also provides for the purchase of Oracle Products outside the ERP suite at improved discounts.

Contracting Services provides a full range of procurement services for government agencies and other clients. Services include contract management of common use contracts. These are State contracts on a rolling one to five year renewal cycle for the supply of Oracle ERP software Products across many agencies.

The Contract is for the use of Oracle ERP software for a term of 5 years expiring on 22nd October 2012.

This state contract allows users to achieve considerable cost savings due to the combined purchasing power of the State Government by offering:

- **value for money at competitive rates,**
- **a range of quality products, and**
- **higher levels of discount on product prices the greater the expenditure incurred across the whole of government.**

Section 1 – Accessing the Contract

State contracts are established under the authority of the State Contracts Control Board and administered by Contracting Services.

For the purpose of this contract the term eligible organisations has a narrow definition allowing **this contract to be available to organisations that are only owned by the State of New South Wales**. The majority of eligible organisations that have registered with Contracting Services have immediate access to this contracts. A list of eligible organisations under this contract is provided in Attachment B.

If you are uncertain as to whether your organisation is currently registered for the above, or are uncertain as to your organisation's client registration number, please contact either your Accounts Department within your organisation or the NSW Procurement Client Support Centre on telephone or 1800 NSW BUY or e-mail NSWP_Support@commerce.nsw.gov.au.

If your organisation has not yet registered, an application form is required to be completed and submitted to Contracting Services prior to being eligible for this contract. Organisations are only required to register initially, without the need to register for each individual contract. Once approved, clients are allocated a registration number and are then eligible to use any of the state contracts administered by Contracting Services.

Copies of the client application form can be obtained by contacting NSW Procurement Client Support Centre on telephone 1800 NSW BUY or from the Contracting Services website at www.contractservices.nswp.commerce.nsw.gov.au.

The client registration number is required to be quoted to the contractor when placing orders.

Prices

Regular users of Contracting Services contracts should consider using smartbuy[®] for latest pricing. For further information please contact NSW Procurement Client Support Centre on telephone 1800 NSW BUY or visit the website at www.smartbuy.nsw.gov.au. The software product prices and Procure IT Order Forms are only available in smartbuy[®] and clients are expected to maintain the confidentiality of the pricing information. Those agencies who do not use smartbuy[®] for placing official purchase orders can still access the system to download pricing information and Procure It Order Forms.

NSWP Better Buying

The NSWP Better Buying is a newsletter produced on a quarterly basis and circulated to all subscribing clients.

NSWP Better Buying includes information, solutions and know-how in government procurement.

Should you require a copy of the current newsletter, please contact NSW Procurement Client Support Centre on telephone 1800 NSW BUY or e-mail NSWP_Support@commerce.nsw.gov.au.

Section 2 - Placing an Order

NSW Procurement can assist you with placing your orders easily and efficiently by following the 4 steps below:

Step 1: Login to smartbuy(r) to access the pricing information for this contract.

Step 2: You can now raise a Purchase Order using Smartbuy to buy the software. Agencies who do not use Smartbuy to process orders can use existing systems/processes.

Step 3: Email a copy of the official Purchase Order to NSW Procurement at GSASvendormangement@commerce.nsw.gov.au. for the purpose of tracking the spend with this vendor.

Step 4: Oracle will send you the information to download your required product and will issue and invoice to your Organisation.

For further information, please refer Attachment B for detailed overview of this process.

Section 3 – Key Features

This section contains the key features of the contract that may be of interest to clients. It does not contain all of the terms and conditions of the contract (a copy is obtainable from Contracting Services).

Guidelines

- This Enterprise License is based on the number of Client Full Time Employees (FTEs) as at the last annual report.
- A minimum of 500 FTE's must be purchased at any one time by an eligible client
- The client must purchase the equivalent number of FTE licences equal to the number of FTE's published in their annual report.
- Price per FTE is incremental to any existing Oracle license holding
- Software update license & support will be charged for the applicable program license fee

Other Features

- Licences can be transferred between Government agencies under certain conditions.
- Licences can be transferred to a third party (such as an outsourced contract arrangement) for the purpose of providing similar services to those provided by the internal provider
- Oracle will provide catalogues of the products available for supply under the contract upon request. These are free of charge to clients on a reasonable request basis. The information in the catalogues will be regularly updated by Oracle through newsletters and other bulletins to ensure that you are kept informed on changes to the range of products available.
- GST applies to all products under this contract.

Section 4 – Contract Administration & Contractor Performance Survey

Contracting Services Contact Numbers

The Contract has been arranged and is administered by Contracting Services. If you have any questions relating to the operation of the Contract please contact:

NSW Procurement Client Support Centre
McKell Building
2-24 Rawson Place
Sydney NSW 2000

Telephone: 1800 NSW BUY
Facsimile: (02) 9372 8077
E-mail: NSWP_Support@commerce.nsw.gov.au
Internet: www.contractservices.nswp.commerce.nsw.gov.au

To help us maintain a high level of service and to meet Clients' obligations under NSW Government Service Provider Performance Management Guidelines, we seek your feedback concerning suppliers' performance under contracts established by Contracting Services (a business unit of the Department of Commerce) on behalf of NSW Government Agencies.

All reporting officers should be familiar with the requirements of the "Service Provider Performance Management" available on the Department of Commerce website at <http://www.ogp.commerce.nsw.gov.au/Government+Guidelines/Goods+and+Services+Procurement/Goods+and+Services+Procurement+Publications.htm>.

The feedback form can be found on the Contracting Services website at www.contractservices.nswp.commerce.nsw.gov.au or by calling NSW Procurement Client Support Centre on 1800 NSW BUY.

Your feedback will be acknowledged within 10 days.

Oracle Corporation Australia Pty Limited

For more information on the full Oracle Product range and detailed product information please refer to the Oracle Web Site (use search engine by product) or contact the Oracle account manager as follows:

Contact:	John O'Neill	ACN:	003074468
Telephone:	94911357 or 0415441118	Facsimile:	94912501
E-mail:	John.Oneill@oracle.com	Internet:	www.oracle.com.au

Attachment A- Oracle ERP Product Bundle

1. Foundation

Oracle Database Enterprise Edition

 JServer Enterprise Edition

 InterMedia

 Objects Option

 Networking Kit

 Objects for OLE

 Advanced Replication Option

 Distributed Option

 Parallel Query Option, (including bitmap indexes and parallel bitmapstar query)

 SQL*Plus

 Visual Information Retrieval

 Workflow.

 Advanced Backup & Recovery

 Queuing

 Advanced Connection Manager & Pooling

 64-bit option

 Warehouse Builder

 MPI

 OCI

 ODBC Driver

 Enterprise Manager

 Enterprise backup utility

Real Application Clusters

Database Diagnostics Pack

Database Tuning Pack

Database Change Management Pack

Database Configuration Management Pack

Application Server Enterprise Edition

 Oracle Forms Services

 Oracle Reports Services

 TopLink and Application Development Framework

 Portal

 HTTP Server

 OC4J

 mod_plsql

 mod_osso,

 mod_perl

 PERL Interpreter

 DBI/DBD data access libraries

 PL/SQL Server Pages

 Content Management Software Development Kit (SDK)

 Ultrasearch

 Application Server Repository Creation Assistant

 Oracle UDDI Registry

 Oracle Enterprise Manager Application Server Control

 Discoverer Viewer,

 Discoverer Plus (Web Functionality)

Identity Management
Application InterConnect Toolkit
Integration and Enterprise Service Bus
OracleAS ProcessConnect
OracleAS InterConnect
OracleAS B2B Engine
Wireless Option
Personalization
Application Server Diagnostics Pack
Application Server Configuration Management Pack
Provisioning Pack
Service Level Management Pack

2. Security

Advanced Security
Label Security
Database Vault
Partitioning
Identity and Access Management Suite
 Access Manager
 Identity Federation
 Identity Manager
 Single Sign-On (SSO)
 Oracle Internet Directory (OID)
 OID Delegated Administration Service (DAS)
 OID Directory Integration Platform (DIP)
Oracle Virtual Directory.
Identity Manager Connector - Microsoft Active Directory
Identity Manager Connector - Oracle e-Business
Identity Manager Connector - Oracle Internet Directory
Identity Manager Connector - Database Applications Table

3. Middleware

Business Intelligence Publisher
SOA Suite for Oracle Middleware
 Business Activity Monitoring
 Web Services Manager
BPEL Process Manager
Secure Enterprise Search
Internet Developer Suite
 Designer
 Forms Developer
 Reports Developer
 Business Components for Java
 Discoverer Administration Edition
 SQL*Plus
Discoverer Desktop Edition
Business Intelligence Suite Enterprise Edition
 Oracle BI Server EE
 Answers
 Interactive Dashboard

Reporting and Publishing
Delivers
Office Plug-In
Oracle BI Server Administrator
OLAP
Content Database
Records Database
Warehouse Builder Enterprise ETL
Warehouse Builder Data Quality
Warehouse Builder Connector
EDI Adapter
Oracle Applications Adapter

4. Financial Management Solution (FMS)

Financial Suite
Financials
Internal Controls Manager
Projects Suite
Project Costing
Project Billing
Project Resource Management
Project Collaboration
Project Management
Project Portfolio Analysis
Project Contracts
Grants
Performance Management
Enterprise Planning and Budgeting
Enterprise Planning and Budgeting - Read Only Users
Balanced Scorecard
Profitability Manager

5. Human Capital Management (HCM)

Human Resource
Human Resources
Self-Service Human Resources
iRecruitment
Time and Labor
Payroll
Payroll
Advanced Benefits
Learning Management
Learning Management
Online Learning
Tutor for Applications
Self-Service Tutor for Applications
Siebel Sim Builder

6. Supply Chain Management (SCM)

Procurement
Purchasing
Sourcing

Sourcing Optimization
iSupplier Portal
Procurement Contracts
Services Procurement
iProcurement
Advanced Pricing
Warehouse Management Suite
Inventory Management
Mobile Supply Chain Applications
Warehouse Management
Order Management
Demand & Supply Planning Suite
Advanced Supply Chain Planning
Constraint Based Optimization
Inventory Optimization
Collaborative Planning
Demantra Demand Management
Demantra Advanced Forecasting and Demand Modeling
Transportation Management Suite
Transportation Management
Transportation Operational Planning
Product Information Management
Product Hub
Product Data Synchronization for GDSN and UCCnet Services
Product Hub Data Steward
Product Hub Add-on
Product Lifecycle Management

7. Asset Lifecycle Management (ALM)

Maintenance Management
Enterprise Asset Management
Self-Service Work Requests
Property Manager
Discrete Manufacturing (Quality)

8. Intelligence Dashboards

Supply Chain & Order Management Intelligence
Fusion Supply Chain & Order Management Intelligence for E-Business Suite
Procurement Intelligence
Fusion Procurement Intelligence for E-Business Suite
Projects Intelligence
Financials Intelligence
Fusion Financials Intelligence for E-Business Suite
HR Intelligence
Fusion Human Resources Intelligence for E-Business Suite

9. Healthcare

Healthcare Adapter
Healthcare Transaction Base
Healthcare Intelligence



Attachment B- Eligible Agencies

Organisations Eligible to Purchase from the Contract

All references to "Eligible Customers" are deemed to be a reference to the following:

- (a) the agencies and other bodies employing members of the "public sector service", as that term is defined in section 3 of the Public Sector Employment and Management Act 2002; (PSEMA 2002)
- (b) any other public health bodies approved by the Health Administration Corporation in New South Wales;
- (c) State Owned Corporations, as that term is defined in section 3 of the Stated Owned Corporations Act 1989; and
- (d) any other entity which falls within the scope of "Eligible Customers" under Part 2 of the Agreement (Dictionary) and which operates in New South Wales, where and to the extent agreed between the Contract Authority and the Contractor in writing, which definition shall apply in substitution for the definition of "Eligible Customers" contained in Part 2 of the Agreement (Dictionary), except to the extent provided in clause 4.2 of this Module 18.

PSEMA 2002 defines "public sector service" as:

- (a) the Government Service,
- (b) the Teaching Service,
- (c) the NSW Police Force,
- (d) the NSW Health Service,
- (e) the service of either House of Parliament, or the President or Speaker, or the President and the Speaker jointly,
- (f) any other service of the Crown,
- (g) the service of any other person or body constituted by or under an Act or exercising public functions (such as a State owned corporation), being a person or body that is prescribed, or that is of a class prescribed, for the purposes of this definition.

where "Government Service" means the Government Service of New South Wales.

The Government Service

- (1) The Government Service of New South Wales consists of those persons who are employed under this Chapter by the Government of New South Wales in the service of the Crown.

Attachment C- Process

