



CONTRACT GUIDE

Contract No. 2682 Security Guard Services

**CONTRACT PERIOD: 22 November 2010 to 21 November 2013 with two
by one year options to extend**



Contract Summary

The contract provides security guard services, including static guards, mobile vehicle patrol, and alarm monitoring and alarm response throughout NSW. This contract is available for use by various government agencies.

NSW Public Works | Facilities Management Unit
Level 20 McKell Building 2-24 Rawson Place Sydney NSW 2000
T 02 9372 8804
E facilitiesmanagement@services.nsw.gov.au
I <http://www.nswbuy.com.au>

Always ensure you obtain the latest version of the Contract Guide.

Updated versions of this and other User Guides are available by phoning 1800 NSW BUY (1800 679 289) or visit the website www.nswbuy.com.au

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Introduction

NSW Procurement provides a full range of procurement services for government agencies and other clients. Services include contract management of common use contracts. These are state contracts on a rolling one to five year renewal cycle for the supply of products and services in common use across many agencies.

This contract guide is designed to provide customers with the necessary information needed to utilise the **Provision of Security Guard Services** contract.

The Contract is for security services for a term of three (3) years expiring on 21 November 2013 with two (2) by one (1) year options to extend.

This state contract allows users to achieve considerable cost savings due to the combined purchasing power of the state government. It offers value for money including competitive rates, and a quality range of products.

Section 1 – Accessing the Contract

State contracts are established under the authority of the State Contracts Control Board and administered by NSW Procurement.

A list of the categories of organisations eligible to purchase from the state contracts is given in *Section 5 – Contract Conditions* of this Guide. Most eligible organisations have already registered with NSW Procurement in which case they have immediate access to the contracts.

New Customers

To register as a new customer, visit www.nswbuy.com.au > Purchasing for Government. You can either complete the process on line or download an application form for completion. Once approved, you will be advised of your NSWBUY Identification Number and are then eligible to use any of the state contracts administered by NSW Procurement.

Phone 1800 NSWBUY (1800 679 289) if you have any problems completing your application form or if you wish to check your registration status.

Smartbuy®

smartbuy® is the NSW Government's electronic procurement system that supports departments and other authorised buyers to facilitate the streamlining of procurement processes, assisting with the move from paper-based to electronic procurement. Delivering a complete procurement solution from supplier engagement and catalogue management, through to purchasing and reporting, we provide a real-time, electronic connection to your suppliers.

Please note that this service cannot be purchased through smartbuy® at this time, however, all relevant information relating to the contract can be found on the smartbuy® website.

Tap into our wealth of procurement knowledge, IT infrastructure, training and support services, leaving you time to concentrate on core business.

smartbuy® solutions can support your electronic procurement initiative and achieve direct savings by:

- Increasing purchasing compliance, leading to direct cost savings and product rationalisation
- Reducing transaction and administration costs of purchasing by decreasing the effort of placing orders and removing duplicate processes
- Reducing consumption and improving cash management through reduction of purchasing cycle times
- Reducing an organisation's IT investment and system duplication by utilising existing applications
- Delivering purchasing advantages to organisations through access to a large competitive range of suppliers
- Providing low to zero cost entry for suppliers, removing duplicate costs in the trading support of each agency
- Bringing transparency to the purchasing element of the supply chain through improved reportability.

For more information visit the website at www.nswprocurement.com.au or contact the NSW Procurement Client Support Centre on 1800 NSW BUY (679 289) or eBS_Supportdesk@commerce.nsw.gov.au

Placing an Order direct with supplier

Official orders are to be placed with the relevant supplier. By placing an order you are entering into a contract with the supplier and, as a minimum, the following information should be included in the Official Order:

Contract Number and Name

Name and address of Supplier and Customer

Customer Registration Number*

Customer's Order Number

Date of Order and Date of Delivery

Item, product code, contract price, quantity and any accessories

*You need to quote your Customer Registration Number each time you use NSW Procurement contracts. If you are unsure of your number, please contact NSW Procurement Client Support Centre on 1800 NSW BUY (1800 679 289).

Once you enter into an agreement with a supplier, please fill out the [Agreement Form](#) located in the NSW Buy website under this contract. Please send the completed form to the relevant supplier, and forward a copy to: facilitiesmanagement@services.nsw.gov.au.

Pricing

Pricing, inclusive of GST, may change in accordance with the price variation conditions of the contract.

Discount

Discounts may apply for payment within 10 working days from receipt of invoices. Please refer to *Appendix 1 Supplier Details* for discounts offered.

ICT Services E Portal

This technological innovation has been designed by NSW Procurement to assist in streamlining ICT purchases for NSW Government agencies.

The online portal allows buyers direct access to a comprehensive range of ICT services provided by a number of small, medium and large accredited suppliers.

From software development, internet products and services to IT consultancies, this innovative approach

to purchasing will save you time and money. Within minutes, agencies can request quotes from single or multiple suppliers.

For further information, please phone the Client Support Centre on 1800 NSW BUY (1800 679 289) or email nswbuy@commerce.nsw.gov.au.

Contact

For further information, please contact NSW Procurement Client Support Centre on telephone **1800 NSW BUY (1800 679 289)**.

Section 2 – Range of Services

The range of services available under the contract includes:

- Security Guard Services
- Mobile Vehicle Patrol
- Alarm Monitoring
- Alarm Response

Security Guard Services

Security guards are generally classified into five groups:

- Grade 1 – Static guards, gatekeepers, crowd control
- Grade 2 – Monitoring officers & mobile patrol officers
- Grade 3 – Advanced monitoring officers
- Grade 4 – Control room operators
- Grade 5 – Advanced control room operators

There are a number of options available under the static security guard services, depending on the notice given and the service required. These include:

- Hourly rate for service
- Minimum 4 Hour Security Guard Service with 1 Hour Notice
- Above 4 and up to 24 Hour Security Guard Service with 4 Hours Notice
- Minimum 24 Hour Security Guard Service with 1 day Notice
- Ongoing Security Guard Service up to 3 Months with 1 Week Notice
- Ongoing Security Guard Service up to 6 Months with 1 Week Notice

It is suggested that you discuss your requirements with service providers to determine the most suitable guard service.

Mobile Vehicle Patrol

Mobile Vehicle Patrol involves security guards to patrol a site using an assigned vehicle. This also involves an on-foot inspection of a minimum 15 minutes on the site.

There are three categories of mobile patrol service under this contract:

1. *Exclusive Mobile Patrol*

Mobile patrol units are used to secure different nominated sites on a routine basis. A number of exclusive mobile patrol units may be used at any time.

2. *Single Visit Mobile Patrol*

A single visit mobile patrol unit may be directed to a specific site within a 24-hour period.

3. *Multiple Visit Mobile Patrol*

This option allows for mobile vehicle patrol at one site or a number of sites as required.

Alarm Monitoring

This service involves the monitoring of on-site alarm systems such as:

- Fire doors
- Perimeter doors
- Computer room environment (UPS, Air conditioning; Humidity, Intruder))
- Restricted areas on Site; and
- IT area and computer / PABX room doors.

In the event of an alarm being triggered, the Supplier will notify the security patrol, and the customer if necessary.

Alarm Response

A response team is ready twenty-four (24) hours a day, seven (7) days a week to attend to any triggered alarm systems within twenty-five (25) minutes.

Applicable Span Hours

Day Span (Mon to Fri 0600 to 1800 hrs)

Night Span (Mon to Fri 1800 to 0600hrs)

Saturday, Sunday & Public Holiday (0000 to 2400hrs)

For any enquiries regarding these services, please contact NSW Public Works, Facilities Management Unit on:

T 02 9372 7373

F 02 9372 7552

E facilitiesmanagement@services.nsw.gov.au

I <http://publicworks.nsw.gov.au/asset-facilities-management>

Section 3 – Key Features

Security Services

The security services provided under this contract have been packaged and developed for use in various locations, such as offices, public assets, and public open space venues.

A number of options are available to cater to individual needs, and allows for flexibility within the service. These are outlined in Section 3 – Range of Services.

The contract provides comprehensive coverage across the State with a number of quality service providers across eleven (11) contract regions.

Client Benefits

This State Contract has been developed to provide eligible government organisations with quality security service providers that have undergone strict evaluation under government procedure

There are a number of Suppliers available to choose from which allow for a tendering process to occur, ensuring the most suitable service provider for the site is chosen. A list of the forty (40) service providers is available in Section 4 – Suppliers.

Being a government developed contract, you are ensured that all protocols and processes have been followed in evaluating the service providers.

Supplier Qualifications

The service providers that have been chosen to provide security services range from local and nationwide organisations that have been thoroughly checked for their financial and service capabilities.

The service providers have also completed important background checks as part of obtaining a security licence.

Further checks, such as Working with Children can be undertaken as required by your organisation.

Legislative Requirements

The services undertaken are in accordance with the Security Industry Act 1997 (NSW) and the Security Industry Regulation 2007(NSW) (as amended) and other applicable legislation, standards and codes.

Performance Management

The suppliers for this contract are obliged to meet overall and key performance indices set out in the contract. A quarterly management meeting and reporting to the customer is required to ensure continuous improvement.

The areas covered are:

- Time management
- Prevention of security breaches
- Response and management of complaints
- Accuracy, completeness and timely submission of reports
- OH&S
- Environmental Work Practices
- Client satisfaction
- Contract administration
- Contractor self assessment

An information pack containing the survey forms is available for download on the NSW Procurement website at: <http://www.nswbuy.com.au>

Section 4 – Suppliers

Suppliers

There are thirty-nine (39) suppliers appointed to Contract 2682 – Provision of Security Guard Services. The number of suppliers pre-selected allows for a fair distribution of exposure to government services for the industry.

1. Absolute Cleaning & Security
2. Access Security Protection Services
3. Advent Security Services - NSW
4. Allpoint Security
5. Always Synergy
6. ASAP Australian Security and Protection Pty Ltd
7. ATMAAC International Pty Ltd
8. BRI Security
9. Australian Cash In Transit Security (Davlin Security Group)
10. E Group Pty Ltd
11. Farrer Security Service
12. G4S Secure Solutions (Australia) Pty Ltd
13. Glad Security Pty Ltd
14. Jones XL Pty Ltd
15. KnightGuard Protection Services Pty Ltd
16. Elch Pty Ltd (Lock & Chain Security Services)
17. Melnor Security Services Pty Ltd
18. MSS Security Pty Ltd
19. Nepean Regional Security Pty Ltd
20. Morsemate Pty Ltd (NSS Group)
21. Paragon Risk Management Pty Ltd
22. Paynter Security Pty Ltd (PGC Security)
23. Pound Enterprises
24. Quad Services Pty Ltd
25. Roden Security Service Pty Ltd
26. Sargent Security(AUS) Pty Ltd
27. Secom Security
28. ACES/Secure Domain
29. Secure Events and Assets Pty Ltd
30. Security International Services Pty Ltd
31. Sydney Night Patrol and Inquiry Co Pty Ltd (SNP Security)
32. Southern Cross Protection Pty Ltd
33. Southern Cross Security Group Pty Ltd
34. Tricorp Security
35. Triple O Security
36. Ultimate Security Services Pty Ltd
37. Unified Security Group Australia Pty Ltd

38. Wilson Security
39. Yates Security

You may choose one or all services for your site but some service providers may not be available to conduct all services.

A full listing of the service areas and supplier details are attached at **Appendix 1** and **Appendix 2**.

For information regarding rates, please contact NSW Public Works Facilities Management Unit on 02 9372 7373.

Customers may decide to purchase exclusively from one of the above Suppliers, others may prefer to purchase from a number of Suppliers, depending on the customer's specific needs and taking into consideration the products and product prices offered by each Supplier.

Requests for quotations from selected Suppliers can be undertaken by the Facilities Management Unit (for a fee) to provide the most appropriate supplier for your organisation.

The Supplier will provide further information about the services available on contract upon request.

Section 5 – Contract Conditions

Organisations Eligible to Purchase from the Contract

The following organisations are eligible to purchase from the Contract:

Any Department, Agency or Office of the Commonwealth including any Statutory Authority constituted under Commonwealth legislation;

Any Department, Agency or Office of any State or Territory of the Commonwealth, including any Statutory Authority constituted under State/Territory legislation;

Any Council of a city, municipality or shire constituted by a State or Territory;

Any other organisation constituted by or subject to an Act of Parliament either Commonwealth or State or by a Regulation thereunder;

Any body or association, other than a trading, commercial or industrial firm or corporation, which conducts a service, not being a trade, business or industry followed or carried on for profit, at the request of the Government, in respect of such service;

Any Authority, person, body, corporation, association or organisation, whether incorporated or not, to which permission has been given by the Minister for the Department of Commerce, or an official delegate of the Minister, to issue orders for supplies comprised in the Agreement.

For the purpose of parts (d) and (e) above examples of typical organisations include, but are not limited to: Government Schools and Private Schools;

- TAFE Colleges;
- Public Hospitals and Area Health Services;
- Trustees of Public Parks;
- Boards;
- Tribunals;
- Commissions; and
- Registries.

For the purposes of part (f) above authorities to which permission has been given generally have:

- Charitable or benevolent status;
- Non-profit objective;
- Level of government subsidy/support.

Examples are:

- Non-Government Schools;
- Pre-Schools/Kindergartens and Child Care Centres;
- Child Care Centres (excluding privately owned);
- Family Day Care Administrations;
- Nursing Homes (excluding privately owned);
- Other community based service providers;
- Student support groups which are established under the auspice of the relevant school or education institution;

Arts based groups sponsored by the Ministry for the Arts.

Operation of Nominee Purchasing

Introduction

The Nominee Purchaser Arrangement was created under section 18 of the *Public Sector (Goods and Services) Regulation 2000* (NSW). The Regulation allows the State Contracts Control Board (“SCCB”) to provide access to contractors of public sector agencies to SCCB standing offer agreements for the provision of goods and services. These contractors are known as Nominee Purchasers. The public sector agencies making the nominations are known as Nominating Agencies.

What is a Nominee Purchaser?

“Nominee Purchaser” means a contractor to a public sector agency, nominated by the public sector agency to be authorised to place Orders under Standing Offer Agreements for things done as such a contractor and registered by NSW Procurement. Access of Nominee Purchasers to SCCB standing offer agreements: Is limited to standing offer agreements relevant to the contract between the Nominating Agency and the Nominee Purchaser, and which are specifically listed in the Nominee Purchaser’s registration; and

Is for a fixed period of registration, usually ending on the completion of the term of the contract between the Nominating Agency and the Nominee Purchaser.

A Nominee Purchaser must not purchase goods or services under a SCCB standing offer agreement, unless they are related to its obligations under a contract with a public sector agency and are used during the term of such a contract or included or incorporated in works, goods or services to be provided to the public sector agency.

If you have any further enquires, or are interested in using this facility please call NSW Procurement Client Support Centre on telephone 1800 NSW BUY (679 289) or e-mail nswbuy@commerce.nsw.gov.au.

Code of Behaviour – Protection of Children and other Vulnerable People

The Working with Children check will be undertaken if the Customer Contract involves “child-related employment”. the Contractor will ensure that they and their subcontractors, comply with the obligations in the Commission for Children and Young People Act.

The contractor must be notified if your organisation requires the Working with Children check.

Government Taxes, Duties and Charges

The rates that may be obtained directly from the Facilities Management Unit are inclusive of GST.

Insurance

The Contractor has arranged with a reputable insurance company:

- Public Liability Insurance
- Workers Compensation Insurance

Section 6 – Frequently Asked Questions

Q Why are there so many suppliers?

A The number of suppliers pre-selected allows for a fair distribution of exposure to government services for the industry.

Q How do I know which security guard service is suitable for my organisation?

A Each organisation should discuss the best strategy for their site with their selected service provider.

Q Can I change service providers?

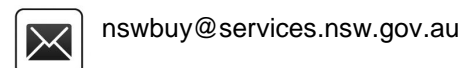
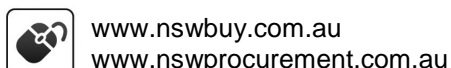
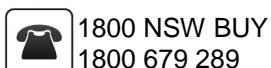
A Once you have committed to a service, you must use that service provider. However, the facilities Management Unit will resolve any contract disputes between the supplier and customer in accordance with the contract.

Q Can additional services be included?

A Services not included in this State Contract may be negotiated with the service provider, but additional charges may be incurred.

FURTHER INFORMATION

For further information or to obtain a copy of the Contract Guide, please contact the Client Support Centre.



Section 7 – Contract Administration & Supplier Performance Survey

NSW Procurement Contact Numbers

The Contract has been arranged and is administered by NSW Procurement. If you have any questions relating to the operation of the Contract then contact:

NSW Procurement Client Support Centre

McKell Building 2-24 Rawson Place Sydney NSW 2000

T 1800 NSW BUY (679 289)

F (02) 9372 8077

E nswbuy@commerce.nsw.gov.au

I www.nswbuy.com.au

To help us maintain a high level of service and to meet Agencies' obligations under NSW Government Service Provider Performance Management Guidelines, we seek your feedback concerning suppliers' performance under contracts established by NSW Procurement (a business unit of the Department of Commerce) on behalf of NSW Government Agencies.

All reporting officers should be familiar with the requirements of the "Service Provider Performance Management" available on the Department of Commerce website at

<http://www.ogp.commerce.nsw.gov.au/Government+Guidelines/Goods+and+Services+Procurement/Goods+and+Services+Procurement+Publications.htm>.

The feedback form can be found on the NSW Procurement website at www.nswbuy.com.au or by calling NSW Procurement Client Support Centre on 1800 NSW BUY.



Procurement
Government Services

A Division of the Department of Finance and Services

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FURTHER INFORMATION

For further information or to obtain a copy of the Contract Guide, please contact the Client Support Centre.



1800 NSW BUY
1800 679 289



www.nswbuy.com.au
www.nswprocurement.com.au



nswbuy@services.nsw.gov.au

Appendix 1 - Supplier Contact Details

Trading Name	Contact	Phone	Fax	Email
000 Security Services/ Triple O Security	Bill Duncan	02 4731 4722	02 4731 4730	billduncan@tripleosecurity.com.au
Absolute Cleaning & Security	Gordon Donald	02 4365 4420	02 4365 3488	gordondonald@acsisp.com.au
Access Security Protection Services	John Mansour	1300 795 220	02 9817 8881	john.m@accessgroupsolutions.com.au
ACES / Secure Domain				
Advent Security Services - NSW	Rob Clarke	02 9476 5784	02 9476 8971	rob.clarke@adventsecurity.com.au
Allpoint Security	Steven Lloyd	02 4322 1713	02 4322 1753	stephen.lloyd@allpoint.com.au
ASAP Australian Security and Protection Pty Ltd	Paul Picallo	1300 882 373	1300 886 236	paul@asap.com.au
ATMAAC International Pty Ltd	Peter Asimus	02 8762 0900	02 8762 0999	Peter.Asimus@atmaacinternational.com
Business Risks International (BRI Security)	Andrew Cooke	02 9356 4111	02 9358 6989	acooke@businessrisksinternational.com.au
Davlin Security Group/ Australian Cash In Transit	David Zivcic	02 4648 3775	02 4648 4775	info@davlinsecurity.com.au
Egroup Pty Ltd	Simon Smith	02 9561 3111	02 9560 0118	simon@egroup.cc
Elch/ Lock & Chain Security	George Elchaar	1300 527 748	1300 527 748	george@lockandchainsecurity.com.au
Farrer Security Group	Katie Clapham	02 6766 6794	02 6766 6794	farrersecurity1@bigpond.com
G4S Secure Solutions (Australia) Pty Ltd	Jay Collins	1300 650 506	07 5665 6870	jay.collins@au.g4s.com
Glad Security Pty Ltd	Steve Biles	02 9567 4779	02 9567 0236	steve.b@gladsecurity.com.au
Jones XL Pty Ltd	Barry Jones	02 4628 6222	02 4628 6233	bjones@jonesxl.com.au
Knightguard Protection Services	Les Elliot	02 9477 6642	02 9477 5451	administration@knightguard.com.au
Melnor Security Services Pty Ltd	Melissa Chown	02 9625 6955	02 9625 6922	sales@melnor.com.au
MSS Security Pty Ltd	Geoff Alcock	02 9930 4442	02 9930 4440	geoff.alcock@msssecurity.com.au
Nepean Regional Security Pty Ltd	Gina Field	02 4732 5369	02 4722 8231	ginasecurity@ozemail.com.au
NSS Security/ Morsemate	Stephen Nastav	1300 133 343	02 9601 7361	steven@nssgroup.com.au
Paragon Risk Management Pty Ltd	Marius Buitendag	02 9467 9350	02 9467 9360	admin@paragonrisk.com.au
Paynter Security Pty Ltd	Joh Paynter	02 6057 7777	02 6040 4060	admin@pgc.net.au
Pound Enterprises	Bernice Pound	02 4343 1119	02 4342 7278	poundent@telstra.com
Quad Services	David Hudson	02 8425 6900	02 8425 6960	dHUDSON@quadservices.com.au

Trading Name	Contact	Phone	Fax	Email
Roden Security Services	Chris Hedge	1300 657 070	02 9701 1500	admin@rodensecurity.com.au
Sargent Security (Aus)	Peter Harris	1300 482 737	02 9729 0998	peter@sargentsecurity.com.au
Secom Australia	Johan Nilsson	1300 360 535	02 9460 8625	johan@secom.com.au
Secure Events & Assets Pty Ltd	James Fidler	02 9869 4157	02 9876 2847	jim@seaa.com.au
Security International Services Pty Ltd	Greg Lind	02 9352 0212	02 9352 0299	glind@siservices.com.au
SNP Security	Yan Wang	02 8762 6678	02 8762 9143	ywang@snpsecurity.com.au
Southern Cross Group Services	Sam Johnson	1300 557 434	02 9756 0004	sjohnson@scgs.com.au
Southern Cross Protection	Greg Easy	02 9923 9923	02 9571 5752	greg.easy@sxprotection.com.au
Synergy Protection Agency	Bassel Georges	02 9439 1933	02 9439 1966	bg@alwayssynergy.com.au
Tricorp Security	Ian England	02 9891 2010	02 9893 9079	ian@tricorpservices.com.au
Ultimate Security Services	Eva Mourad	02 9597 2666	02 9567 5187	admin@ultimatesecurity.com.au
Unified Security Group	Damien Johnson	1300 658 657	1300 658 647	info@unifiedsecurity.com.au
Wilson Security	Helen Khoury	02 8070 8728	02 9633 1112	helen.khoury@wilsonsecurity.com.au
Yates Security Group	Darren C Mclean	02 9578 3036	1300 855 665	darren@yates.net.au

Appendix 2 – Services Across Package Regions

Package 1 – Albury, Deniliquin, Griffith, & Wagga Wagga	General Security Guards	Mobile Patrol	Alarm Monitoring	Alarm Response
000 Security Services Pty Ltd (Triple O Security)	•	•	•	•
Advent Security Services Pty Ltd (Advent security Services - NSW)	•	•		•
ASAP Australian Security and Protection Pty Ltd	•		•	•
Business Risk International Pty Ltd (BRI Security)	•			
Egroup Pty Ltd	•	•	•	
Elch Pty Ltd (Lock & Chain Security)	•	•		•
G4S Secure Solutions Australia Pty Ltd		•		•
Jones XL Pty Ltd	•			
Morsemate Pty Ltd (Morsemate Pty Ltd (NSS Group))			•	
Paynter Security Pty Ltd (PGC Security)	•	•	•	•
Quad Services Pty Ltd	•			
Roden Security Services Pty Ltd			•	
Secom Australia	•		•	•
Southern Cross Protection	•	•	•	•
Sydney Night Patrol and Inquiry Co Pty Ltd (SNP Security)	•	•	•	•
Ultimate Security Services Pty Ltd			•	
Unified Security Group Australia Pty Ltd	•	•	•	•
Yates Security Group Pty Ltd			•	•

Package 2 – Bankstown & Granville	General Security Guards	Mobile Patrol	Alarm Monitoring	Alarm Response
Absolute Cleaning & Security	●			
Access Security Protection Services	●		●	
ACES/Secure Domain	●	●	●	●
Advent security Services - NSW	●	●		●
ASAP Australian Security and Protection Pty Ltd	●	●	●	●
ATMAAC International Pty Ltd	●	●	●	●
BRI Security	●	●		●
Davlin Security Group	●			
E Group Pty Ltd	●	●	●	
G4S Secure Solutions Australia Pty Ltd	●	●		●
Glad Security Pty Ltd	●	●	●	●
Jones XL Pty Ltd	●			
Knightguard Protection Services Pty Ltd	●			
Melnor Security Services Pty Ltd	●	●		●
Morsemate Pty Ltd (NSS Group)	●	●	●	●
MSS Security Pty Ltd	●			
Nepean Regional Security Pty Ltd	●	●		●
Paragon Risk Management Pty Ltd	●	●		●
Paynter Security Pty Ltd (PGC Security)			●	
Pound enterprises	●	●		●
Quad Services Pty Ltd	●	●	●	
Roden Security Services Pty Ltd	●	●	●	●
Sargent Security (Aus) Pty Ltd	●	●		●
Secom Australia	●	●	●	●
Secure Events & Assets Pty Ltd	●			
Security International Services Pty Ltd	●	●	●	●
Southern Cross Group Services Pty Ltd	●	●	●	●
Southern Cross Protection	●	●	●	●
Sydney Night Patrol and Inquiry Co Pty Ltd (SNP Security)	●	●	●	●
Synergy Protection Agency Pty Ltd	●	●		
Tricorp Security	●	●	●	●
Triple O Security	●	●	●	●
Ultimate Security Services Pty Ltd	●	●	●	●
Unified Security Group Australia Pty Ltd	●	●	●	●
Wilson Security	●	●		●
Yates Security Group Pty Ltd	●	●	●	●

Package 3 – Armidale, Moree & Tamworth	General Security Guards	Mobile Patrol	Alarm Monitoring	Alarm Response
ASAP Australian Security and Protection Pty Ltd	●		●	●
BRI Security	●			
E Group Pty Ltd	●	●	●	
Farrer Security Group		●		
G4S Secure Solutions Australia Pty Ltd		●		●
Jones XL Pty Ltd	●			
Morsemate Pty Ltd (NSS Group)			●	
Paynter Security Pty Ltd (PGC Security)			●	
Roden Security Services Pty Ltd			●	
Secom Australia	●		●	●
Sydney Night Patrol and Inquiry Co Pty Ltd (SNP Security)	●		●	●
Tricorp Security			●	
Triple O Security	●	●	●	●
Ultimate Security Services			●	
Unified Security Group Australia Pty Ltd	●	●	●	●
Yates Security Group Pty Ltd			●	●

Package 4 – Batemans Bay, Queanbeyan, Shellharbour & Wollongong	General Security Guards	Mobile Patrol	Alarm Monitoring	Alarm Response
Absolute Cleaning & Security	●			
Access Security Protection Services	●		●	
ASAP Australian Security and Protection Pty Ltd	●	●	●	●
BRI Security	●			
Davlin Security Group	●			
E Group Pty Ltd	●	●	●	
Elch Pty Ltd (Lock & Chain Security)	●	●		●
G4S Secure Solutions Australia Pty Ltd	●	●		●
Jones XL Pty Ltd	●			
Melnor Security Services Pty Ltd	●	●		●
Morsemate Pty Ltd (NSS Group)			●	
Paynter Security Pty Ltd (PGC Security)			●	
Pound Enterprises Pty Ltd		●		●
Quad Services Pty Ltd	●	●	●	
Roden Security Services Pty Ltd			●	
Secom Australia	●	●	●	●
Southern Cross Protection	●	●	●	●
Sydney Night Patrol and Inquiry Co Pty Ltd (SNP Security)	●	●	●	●
Tricorp Security			●	
Triple O Security	●	●	●	●
Ultimate Security Group Australia Pty Ltd			●	
Unified Security Group Australia Pty Ltd	●	●	●	●
Wilson Security	●	●		●
Yates Security Group Pty Ltd			●	●

Package 5 – Bathurst, Dubbo, Orange & Broken Hill	General Security Guards	Mobile Patrol	Alarm Monitoring	Alarm Response
ASAP Australian Security and Protection Pty Ltd	●		●	●
BRI Security	●			
E Group Pty Ltd	●	●	●	
G4S Secure Solutions Australia Pty Ltd		●		●
Jones XL Pty Ltd	●			
Morsemate Pty Ltd (NSS Group)			●	
Paynter Security Pty Ltd (PGC Security)			●	
Roden Security Services Pty Ltd			●	
Secom Australia	●	●	●	●
Sydney Night Patrol and Inquiry Co Pty Ltd (SNP Security)	●	●	●	●
Tricorp Security			●	
Triple O Security	●	●	●	●
Unified Security Group Australia Pty Ltd	●	●	●	●
Yates Security Group Pty Ltd			●	●

Package 6 – Bondi, Port Jackson, Sutherland & St George	General Security Guards	Mobile Patrol	Alarm Monitoring	Alarm Response
Absolute Cleaning & Security	●			
Access Security Protection Services	●		●	
ACES/Secure Domain	●	●	●	●
Advent security Services - NSW	●	●		●
ASAP Australian Security and Protection Pty Ltd	●	●	●	●
ATMAAC International Pty Ltd	●	●	●	●
BRI Security	●	●		●
Davlin Security Group	●			
E Group Pty Ltd	●	●	●	
Elch Pty Ltd (Lock & Chain Security)	●	●		●
G4S Secure Solutions Australia Pty Ltd	●	●		●
Glad Security Pty Ltd	●	●	●	●
Jones XL Pty Ltd	●			
Knightguard Protection Services Pty Ltd	●			
Melnor Security Services Pty Ltd	●	●		●
Morsemate Pty Ltd (NSS Group)	●		●	
MSS Security Pty Ltd	●			
Paragon Risk Management Pty Ltd	●	●		●
Paynter Security Pty Ltd (PGC Security)			●	
Pound Enterprises Pty Ltd	●	●		●
Quad Services Pty Ltd	●	●	●	
Roden Security Services Pty Ltd	●	●	●	●
Sargent Security (Aus) Pty Ltd	●	●		●
Secom Australia	●	●	●	●
Secure Events & Assets Pty Ltd	●			
Security International Services Pty Ltd	●	●	●	●
Southern Cross Group Services Pty Ltd	●	●	●	●
Southern Cross Protection	●	●	●	●
Sydney Night Patrol and Inquiry Co Pty Ltd (SNP Security)	●	●	●	●
Synergy Protection Agency Pty Ltd	●	●		
Tricorp Security Pty Ltd	●	●	●	●
Triple O Security	●	●	●	●
Ultimate Security Services Pty Ltd	●	●	●	●
Unified Security Group Australia Pty Ltd	●	●	●	●
Wilson Security	●	●		●
Yates Security Group Pty Ltd	●	●	●	●

Package 7 – Blacktown, Mt Druitt, Penrith & Parramatta	General Security Guards	Mobile Patrol	Alarm Monitoring	Alarm Response
Absolute Cleaning & Security	●			
Access Security Protection Services	●		●	
ACES/Secure Domain	●	●	●	●
Advent security Services - NSW	●	●		●
ASAP Australian Security and Protection Pty Ltd	●	●	●	●
ATMAAC International Pty Ltd	●	●	●	●
BRI Security	●	●		●
Davlin Security Group	●	●		
E Group Pty Ltd	●	●	●	
G4S Secure Solutions Australia Pty Ltd	●	●		●
Glad Security Pty Ltd	●	●	●	●
Jones XL Pty Ltd	●			
Knightguard Protection Services Pty Ltd	●			
Melnor Security Services Pty Ltd	●	●		●
Morsemate Pty Ltd (NSS Group)	●	●	●	
MSS Security Pty Ltd	●			
Nepean Regional Security Pty Ltd	●	●		●
Paragon Risk Management Pty Ltd	●	●		●
Paynter Security Pty Ltd (PGC Security)			●	
Pound Enterprises Pty Ltd	●	●		●
Quad Services Pty Ltd	●	●	●	
Roden Security Services Pty Ltd	●	●	●	●
Sargent Security (Aus) Pty Ltd	●	●		●
Secom Australia	●	●	●	●
Secure Events & Assets Pty Ltd	●			
Security International Services Pty Ltd	●	●	●	●
Southern Cross Group Services Pty Ltd	●	●	●	●
Southern Cross Protection	●	●	●	●
Sydney Night Patrol and Inquiry Co Pty Ltd (SNP Security)	●	●	●	●
Synergy Protection Agency Pty Ltd	●	●		
Tricorp Security Pty Ltd	●	●	●	●
Triple O Security	●	●	●	●
Ultimate Security Services Pty Ltd	●	●	●	●
Unified Security Group Australia Pty Ltd	●	●	●	●
Wilson Security	●	●		●
Yates Security Group Pty Ltd	●	●	●	●

Package 8 – Campbelltown, Fairfield & Liverpool	General Security Guards	Mobile Patrol	Alarm Monitoring	Alarm Response
Absolute Cleaning & Security	●			
Access Security Protection Services	●		●	
ACES/Secure Domain	●	●	●	●
Advent security Services - NSW	●	●		●
ASAP Australian Security and Protection Pty Ltd	●	●	●	●
ATMAAC International Pty Ltd	●	●	●	●
BRI Security	●	●		●
Davlin Security Group	●	●		●
E Group Pty Ltd	●	●	●	
Elch Pty Ltd (Lock & Chain Security)	●	●		●
G4S Secure Solutions Australia Pty Ltd	●	●		●
Glad Security Pty Ltd	●	●	●	●
Jones XL Pty Ltd	●			
Knightguard Protection Services Pty Ltd	●			
Melnor Security Services Pty Ltd	●	●		●
Morsemate Pty Ltd (NSS Group)	●	●	●	●
MSS Security Pty Ltd	●			
Nepean Regional Security Pty Ltd	●	●		●
Paragon Risk Management Pty Ltd	●	●		●
Paynter Security Pty Ltd (PGC Security)			●	
Pound Enterprises Pty Ltd	●	●		●
Quad Services Pty Ltd	●	●	●	
Roden Security Services Pty Ltd	●	●	●	●
Sargent Security (Aus) Pty Ltd	●	●		●
Secom Australia	●	●	●	●
Secure Events & Assets Pty Ltd	●			
Security International Services Pty Ltd	●	●	●	●
Southern Cross Group Services Pty Ltd	●	●	●	●
Southern Cross Protection	●	●	●	●
Sydney Night Patrol and Inquiry Co Pty Ltd (SNP Security)	●	●	●	●
Synergy Protection Agency Pty Ltd	●	●		
Tricorp Security Pty Ltd	●	●	●	●
Triple O Security	●	●	●	●
Ultimate Security Services Pty Ltd	●	●	●	●
Unified Security Group Australia Pty Ltd	●	●	●	●
Wilson Security	●	●		●
Yates Security Group Pty Ltd	●	●	●	●

Package 9 – Clarence/Coffs Harbour, Lismore, Taree, Port Macquarie & Tweed Heads	General Security Guards	Mobile Patrol	Alarm Monitoring	Alarm Response
Absolute Cleaning & Security	●			
ASAP Australian Security and Protection Pty Ltd	●		●	●
BRI Security	●			
E Group Pty Ltd	●	●	●	
G4S Secure Solutions Australia Pty Ltd		●		●
Jones XL Pty Ltd	●			
Morsemate Pty Ltd (NSS Group)			●	
Paynter Security Pty Ltd (PGC Security)			●	
Roden Security Services Pty Ltd			●	
Secom Australia	●		●	●
Sydney Night Patrol and Inquiry Co Pty Ltd (SNP Security)	●		●	●
Tricorp Security Pty Ltd			●	
Triple O Security	●	●	●	●
Unified Security Group Australia Pty Ltd	●	●	●	●
Yates Security Group Pty Ltd			●	●

Package 10 – Central Coast, Lake Macquarie, Newcastle & Maitland	General Security Guards	Mobile Patrol	Alarm Monitoring	Alarm Response
Absolute Cleaning & Security	●			
Advent Security Services - NSW	●	●		●
Allpoint Security Pty Ltd	●	●	●	●
ASAP Australian Security and Protection Pty Ltd	●		●	●
BRI Security	●			
E Group Pty Ltd	●	●	●	
G4S Secure Solutions Australia Pty Ltd	●	●		●
Jones XL Pty Ltd	●			
Knightguard Protection Services Pty Ltd	●			
Morsemate Pty Ltd (NSS Group)			●	
Paynter Security Pty Ltd (PGC Security)			●	
Pound Enterprises Pty Ltd		●		●
Quad Services Pty Ltd	●	●	●	
Roden Security Services Pty Ltd			●	
Sargent Security (Aus) Pty Ltd	●	●		●
Secom Australia	●	●	●	●
Secure Events & Assets Pty Ltd	●			
Southern Cross Protection	●	●	●	●
Sydney Night Patrol and Inquiry Co Pty Ltd (SNP Security)	●	●	●	●
Tricorp Security Pty Ltd			●	
Triple O Security	●	●	●	●
Ultimate Security Services Pty Ltd			●	
Unified Security Group Australia Pty Ltd	●	●	●	●
Wilson Security	●	●		
Yates Security Group Pty Ltd	●	●	●	●

Package 11 – Hornsby, Northern Beaches & Ryde	General Security Guards	Mobile Patrol	Alarm Monitoring	Alarm Response
Absolute Cleaning & Security	●			
Access Security Protection Services	●		●	
ACES/Secure Domain	●	●	●	●
Advent Security Services - NSW	●	●		●
ASAP Australian Security and Protection Pty Ltd	●	●	●	●
ATMAAC International Pty Ltd	●	●	●	●
BRI Security	●	●		●
Davlin Security Group	●			
E Group Pty Ltd	●	●	●	
G4S Secure Solutions Australia Pty Ltd	●	●		●
Glad Security Pty Ltd	●	●	●	●
Jones XL Pty Ltd	●			
Knightguard Protection Services Pty Ltd	●			
Melnor Security Services Pty Ltd	●	●		●
Morsemate Pty Ltd (NSS Group)	●		●	
MSS Security Pty Ltd	●			
Paragon Risk Management Pty Ltd	●	●		●
Paynter Security Pty Ltd (PGC Security)			●	
Pound Enterprises Pty Ltd	●	●		●
Quad Services Pty Ltd	●	●	●	
Roden Security Services Pty Ltd	●	●	●	●
Sargent Security (Aus) Pty Ltd	●	●		●
Secom Australia	●	●	●	●
Secure Events & Assets Pty Ltd	●			
Security International Services Pty Ltd	●	●	●	●
Southern Cross Group Services Pty Ltd	●	●	●	●
Southern Cross Protection	●	●	●	●
Sydney Night Patrol and Inquiry Co Pty Ltd (SNP Security)	●	●	●	●
Synergy Protection Agency Pty Ltd	●	●		
Tricorp Security Pty Ltd	●	●	●	●
Triple O Security	●	●	●	●
Ultimate Security Services Pty Ltd			●	
Unified Security Group Australia Pty Ltd	●	●	●	●
Wilson Security	●	●		●
Yates Security Group Pty Ltd	●	●	●	●